

SUGAR ADMINISTRATOR FUNDAMENTALS

Description

This comprehensive course provides system administrators with the skills and best practice to administer Sugar for optimum results. Through a combination of lecture, demonstration and hands-on exercises, students learn and apply the key competencies needed to set up, configure, maintain, and customize Sugar.

Audience: Administrators
Editions: Sugar Enterprise, Sugar Professional, Sugar Community
Version: 5.5
Type: Online Course and Classroom training

Objectives

This course enables you to:

- Configure system settings
- Add logos to your Sugar system and quotes
- Implement users, teams, and roles
- Perform basic customizations using Studio
- Develop modules using Module Builder
- Configure email settings
- Create workflows
- Configuring tracker settings
- Managing connector settings
- Managing passwords

Certificate of Completion provided upon course conclusion.

Prerequisites

Attend a Getting Started with Sugar webinar and/or prior experience navigating in Sugar. A basic understanding of cron in a Unix-based system or scheduled tasks and batch scripts in Windows for the workflows segment, but not required. A basic understanding of POP or IMAP and STMP or sendmail is recommended for the email settings segment, but not required.

Pricing and Scope

Detail	Classroom	Online
Duration	Two Days	Four consecutive three-hour sessions
Price per Participant	Refer to Authorized Learning Partner registration page	
Terms and Conditions	http://www.sugarcrm.com/crm/eula/master-services-agreement.html	

Course Dates

<http://www.sugarcrm.com/university/map.php>

