

## **SugarCRM Administrator Fundamentals (\$1000)**

This comprehensive course provides system administrators with the skills and best practice to administer Sugar for optimum results. Through a combination of lecture, demonstration, and hands-on exercises, students learn and apply the key competencies needed to set up, configure, maintain, and customize Sugar.

As part of this remotely delivered service, this course enables you to:

- **Configure system settings**
- **Implement Users, Teams, and Roles**
- **Perform basic customizations using Studio**
- **Develop modules using Module Builder**
- **Configure email settings**
- **Create effective workflows**

While not required, we recommend that you have a basic understanding of:

- Cron in a Unix-based system or scheduled tasks and batch strips in Windows for the workflows segment
- POP or IMAP and STMP or sendmail for the email settings segment

All sessions are delivered remotely using web conferencing tools; attendees just need an internet-connected web browser and a telephone or microphone and speaker to participate in the session.